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September 25, 1996

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

Mr. William Caton
Acting Secretary
Federal Communications Commission
1919 M Street, Room 222
Washington, DC 20554

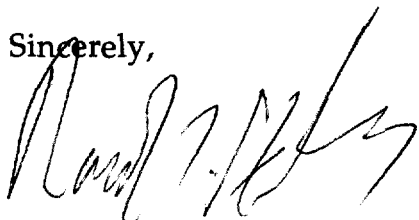
RE: CC Docket No. 94-102 (E911 Access), Ex Parte File

Dear Sir:

Pursuant to the Commission's rules, please be advised that Erik Hansson, Senior Engineer, Northern Telecom, at the FCC's request, participated in the *ex parte* discussion held by the Commission on September 19-20 concerning the referenced Commission proceeding. A copy of the presentation that was used as talking points by Mr. Hansson is enclosed for the record.

If you have any questions, please communicate with the undersigned.

Sincerely,



Raymond L. Strassburger
Director, Government Relations
Telecommunications Policy

RLS/gj
Enclosure

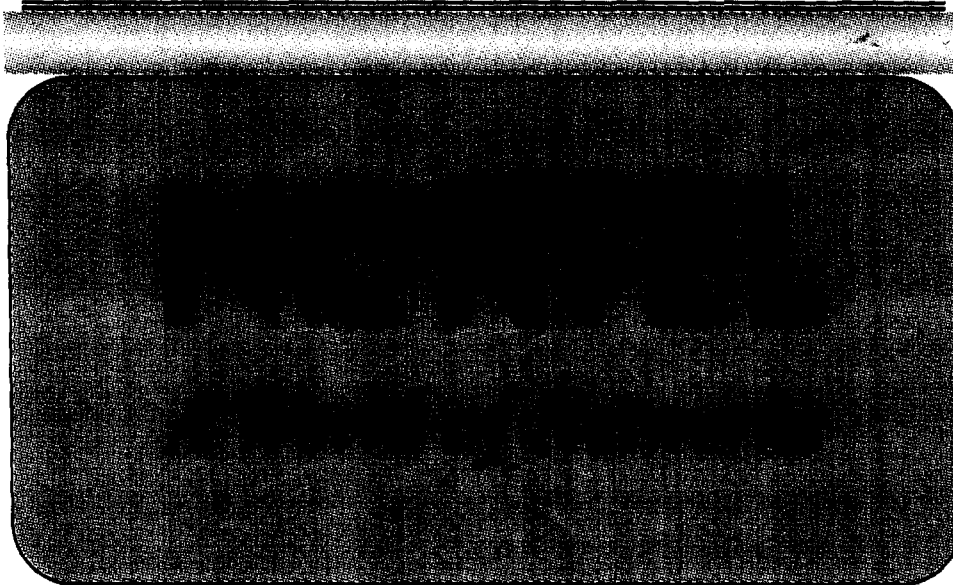
cc: E. Hansson

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**ENTERPRISE
NETWORKS**

NORTEL
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**ENTERPRISE
NETWORKS**

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Topics Covered In my Discussion

- Highlights of Nortel's (Northern Telecom) Comments Filed January 9, 1995
- Summary of current PS/PBX State Regulations
- Background Information
 - Overview of PBX E 9-1-1 services access methods
- Issues of main Concern to Nortel

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Highlights of Nortel's 1/9/95 Comments

- Large PBX systems must be considered.
- Implementation of Called Party Disconnect Control as an alternative to call-back capabilities.
- Commission's proposed "Wireless Rules" vs. wireless extensions behind a PBX.
- Standardization of PS/ALI database information and format.
- Modernization of the E 9-1-1 networks and PSAPs to be ISDN compatible.
- Nortel supports uniform, nationwide standards and rules for PBX E 9-1-1 access.
- Nortel recommended that the Commission should utilize a Negotiated Rulemaking Procedure to resolve some of the more complex issues before the Commission in this matter.
- Some of the proposed rules may not be appropriate for inclusion in Part 68 of the Commission's Rules.
- Leaving requirements for non-commercial services should apply to all services and not be the responsibility of the system owner.

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Summary of some State PBX E 9-1-1 Regulations

| State | Effective Date | Effective Date | Effective Date | Effective Date | Effective Date |
|---|----------------|----------------|----------------|----------------|----------------|
| Residential shared multi-tenant | June 30, 95 | Dec 31, 93 | Sept. 1, 94 | Jan 1, 97 | Pending |
| Business shared multi-tenant | June 30, 96 | Dec 31, 93 | NO | Jan 1, 97 | Pending |
| Business, not incl. shared multi-tenant | June 30, 96 | NO | NO | Under study | Pending |
| Schools | June 30, 96 | Dec 31, 93 | Sept 1, 95 | Jan 1, 97 | Pending |
| Hospitals | June 30, 96 | Dec 31, 93 | NO | NO | Pending |
| Installed Base, all types | June 30, 96 | NO | NO | Jan 1, 97 | Pending |

NOTES: 1. The 1995 & 1996 dates are for new installations.
2. The 1993 date is for existing installations.

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PRIVATE SWITCH/PBX

**Examples of E 9-1-1 Service Access Methods
Applicable to Nortel's Meridian 1 Systems**

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[illegible]

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The diagram illustrates a Meridian 1 PBX system. A telephone on the left is connected to a central 'Meridian 1' PBX unit. A call is initiated from the telephone, passing through the PBX to a PC on the right. The PC is labeled 'PC (e.g. 9-1-1)'. A call log on the PC screen shows the following details:

| Time | From | To | Duration |
|-------|-------|-------|----------|
| 12:00 | 9-1-1 | 9-1-1 | 0:00 |

Call flow steps are numbered 1 through 5:

1. Caller dials 9-1-1 to report an emergency. (Any Meridian Telephone)
2. Meridian 1 sends ANI using CAMA signaling protocol (ANSI Standard T1.411-1994).
 - Dialed digits = 9-1-1
 - Calling number is the DID number of the calling extension.
 Trunks can be either E & M or loop.
 Dedicated CAMA Trunks to PSAP via an E 9-1-1 tandem.
3. Meridian 1 sends ANI using CAMA signaling protocol (ANSI Standard T1.411-1994).
 - Dialed digits = 9-1-1
 - Calling number is the DID number of the calling extension.
4. PC receives call.
5. PC answers call.

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PBX Enhanced 911 Service Access

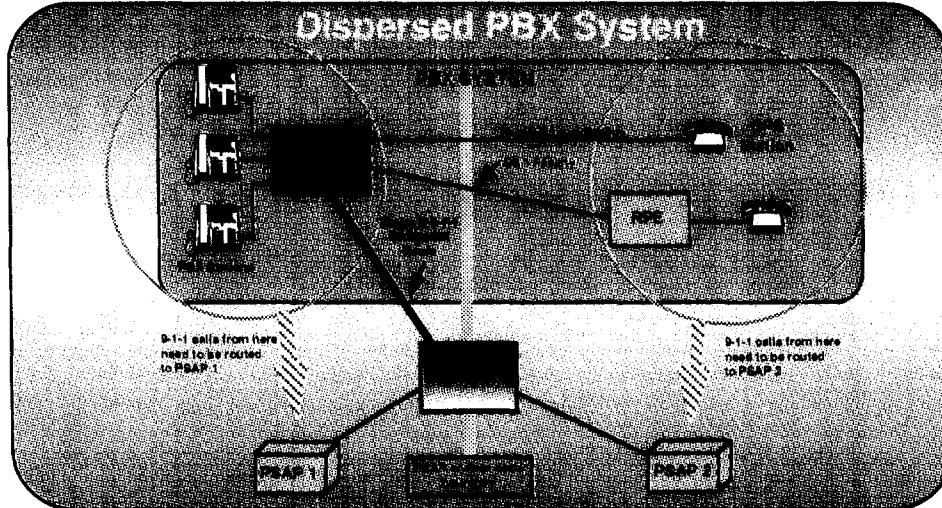
ANI issues

- **Dispersed PBX**
 - Comprised of OPS stations and Remote Peripheral Equipment.
 - Can cause PBX to overlap PSAP jurisdiction and/or area code boundaries.
 - Need to ensure:
 - » Area code or Info digit to be included in ANI.
 - » E 9-1-1 tandem can do selective routing based on ANI.
- The CAMA/MF signaling format has limited information handling capability - ISDN BRI is needed for improved PBX - tandem - PSAP data transfer.

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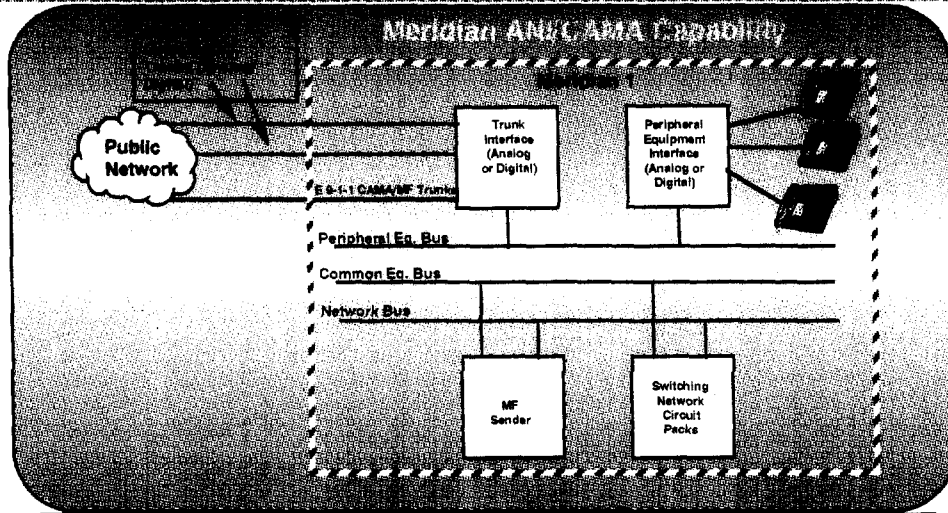
PBX Enhanced 911 Service Access

Dispersed PBX System



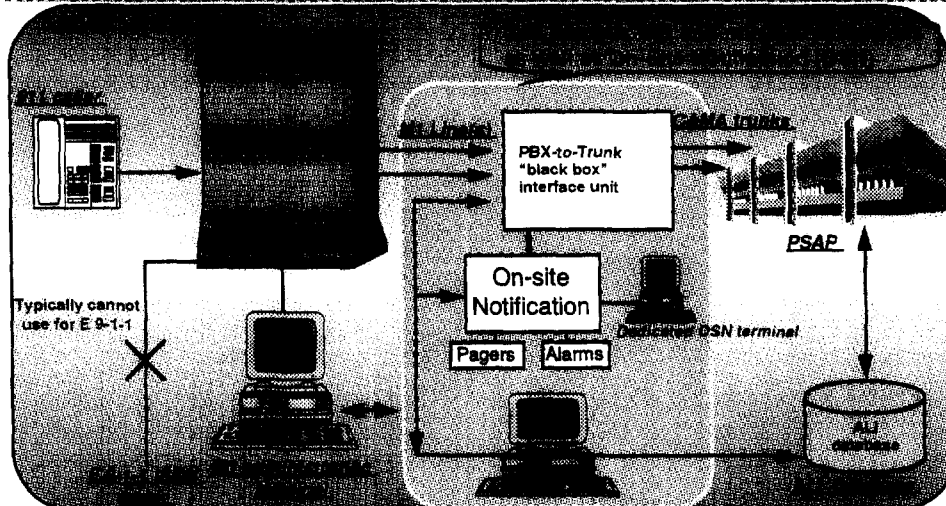
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PBX Enhanced 911 Service Access



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Hardware adjuncts for PBX E 9-1-1 Access



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Wireless PBX

Technical Challenges

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Wireless PBX - Technical Challenges

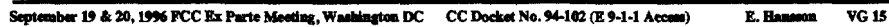
PCI Access to E 9-1-1 Services - Challenges

Some issues to be addressed for Wireless PBX regulatory compliance and access to E 9-1-1 services:

- How to determine where the portable unit is located.
- Provide/determine callback number.
- How to locate a "Twinned" caller (wired & wireless station have the same extension No.).
- Can system provide base station location to PSAP?
- If caller changes location, base station switching will occur, resulting in incorrect location information.
 - Portable may establish call via a base station on a different floor or building than where caller is located.
- CAMA/MFANI signaling format limits the amount of information that can be sent from a PBX/PCI via a tandem to the PSAP.
- Some PBX/PCI systems may not support E 9-1-1 access.

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Support of Enhanced 911 Service Needs



Main Concern to Nortel

Issues of Main Concern to Nortel

- State Rules vs. Proposed FCC Rules
 - State Rules vary and are different than the proposed FCC Rules
 - Nation wide, uniform Rules are required
- Lack of uniform PS/ALI database standards
 - LEC requirements vary in format, transmission methods, etc.
- Small vs. large systems issues
 - Some states, such as Illinois, exempt KTS systems in some applications.
 - Cost of providing E 9-1-1 access capabilities in small PBX/KTS systems may make such systems unattractive in some cases
- Wireless PBX issues
 - The Commissions Wireless Rules in Docket 94-102, released July 26, 1996, did not cover wireless PBX systems explicitly
 - The July, 1996 Ruling leaves the question of wireless PBX Rules unanswered

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**PBX E 9-1-1
Acronyms and Abbreviations**

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PBX E 9-1-1 Acronyms and Abbreviations

| | |
|------------|---|
| • ALI | Automatic Location Information |
| • ANI | Automatic Number Identification |
| • CAMA | Centralized Automatic Message Accounting |
| • CTI | Computer Telephony Integration |
| • DS-1 | Data Speed 1 (1.544 Mb/s facility) |
| • E 9-1-1 | Enhanced 9-1-1 Emergency Service |
| • ISDN-PRI | Integrated Services Digital Network - Primary Rate Interface (1.544 Mb/s) |
| • ISDN-BRI | Integrated Services Digital Network - Basic Rate Interface (64 kb/s) |
| • LEC | Local Exchange Carrier |
| • MF | Multi-Frequency |
| • OPS | Off-Premises Station |
| • PCI | Personal Communications Interface |
| • PS | Private Switch (PBX) |
| • PSAP | Public Safety Answering Point |
| • PS/ALI | Private Switch Automatic Location Information |
| • RPE | Remote Peripheral Equipment |
| • Tandem | Telco Switch Application, also known as an E 9-1-1 Router |